



# United States and Canada Certified Pro Residential Limited Labor Warranty

Deckorators, Inc. (“Deckorators”) is pleased to extend this Limited Labor Warranty (the “Warranty”) for Deckorators decking and railing (the “Product(s)”) installed in standard single family residential dwellings within the United States or Canada. This Warranty is solely extended to, and only valid for: (a) the owner of the residence at the time the Product is installed; or (b) the first owner acquiring the residence from the builder/contractor who originally installed the Products (collectively, the “Original End-User”). This Warranty is non-assignable to subsequent owners.

Each Product sold by Deckorators is accompanied by a Product-specific limited warranty in favor of the Original End-User (“Product-Specific Warranty”), which is published at <https://www.deckorators.com/en/Resources/Warranties>. Subject to the terms, conditions, and limitations herein, if Deckorators determines, in its sole discretion, that a Product has failed to meet the terms set forth in the Product-Specific Warranty, and a Deckorators Certified Pro installed the defective Products at issue, then in addition to the remedies within the applicable Product-Specific Warranty, Deckorators warrants to the Original End-User that from the date of the original purchase through the warranty period outlined in the Warranty Coverage Matrix below (the “Warranty Period”), it will pay a local Certified Pro all reasonable and customary costs associated with installing replacement Products.

**IN NO EVENT SHALL DECKORATORS BE LIABLE FOR ANY COSTS OTHER THAN LABOR COSTS TO REMOVE, REPLACE, AND DISPOSE OF DEFECTIVE PRODUCT. DECKORATORS SHALL NOT BE RESPONSIBLE FOR ANY OTHER INCIDENTAL, CONSEQUENTIAL, PUNITIVE, SPECIAL, OR INDIRECT DAMAGES ARISING OUT OF OR RELATING TO ANY DEFECTIVE PRODUCT, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE.**

## WARRANTY PERIOD

The term of the applicable Warranty commences on the date of the original purchase and shall end according to the following Matrix:

DECKORATORS WARRANTY COVERAGE MATRIX		
Material	Deck or Rail Product	Removal & Replacement
Mineral-Based Composite	Voyage	25-Year
	Dock & Deck	25-Year
	Vault	25-Year
	T & G Porch	25-Year
	Picture Frame Board	25-Year
	Pioneer	25-Year
	Summit	25-Year
Wood & Plastic Composite	Vista	25-Year
	Venture	25-Year
	Trailhead	25-Year
	Distressed	Does Not Apply
	Tropics	Does Not Apply
	Tradewinds	Does Not Apply
	Co-Ex Rail	Does Not Apply
Aluminum	Rapid Rail	25-Year
	Contemporary Rail	25-Year
	Contemporary Cable	25-Year
	Glass Rail Post Kits	25-Year
	Continuous Top Rail Kits	25-Year

**WARRANTY REGISTRATION**

To activate this Warranty, the Original End-User must register their Product for warranty coverage at the following link: <http://www.deckorators.com/register-warranty>. Warranty claims cannot be processed without registration of your Product.

**FILING A WARRANTY CLAIM**

All claims must be submitted by the Original End-User within thirty (30) days of actual or constructive discovery of a possible defect or failure covered by the Product-Specific Warranty. To make a claim under this Warranty, the Original End-User must send Deckorators, within the Warranty Period, a written description of the claimed defect, photographs, and proof of purchase of the Product as shown on the original invoice or receipt. This can be completed online at <https://www.deckorators.com/warranty-claim> or by mail to the following address:

**UFP Warranty Corporation**  
**Attn: Warranty Claim**  
**2801 East Beltline Ave NE**  
**Grand Rapids, MI 49525**

Before honoring this Warranty, Deckorators must be given the opportunity to investigate any claim, including, without limitation, inspecting the Product in its allegedly defective condition and taking any samples or photographs required to verify the defect. Repair, replacement, disassembly, or disposal of the allegedly defective Product prior to inspection by Deckorators shall nullify this Warranty coverage.

Acceptance of any labor pursuant to this Warranty shall fully, finally, and completely settle, release, and forever discharge Deckorators, its subsidiaries, parents, affiliates, and their respective officers, directors, and employees, of and from any and all claims the Original End-User may have, in any way arising from, relating to, or connected with the defect or failure covered by the Product-Specific Warranty.